

ONLINE SCHOOLS ONLY

REFUND POLICY STATEMENT

If you wish to return an item, Midford will offer a refund provided that:

- You return the item within **30 days** of purchase
- You fill out the returns form* and include your original order number
- The item is in its **original packaging**
- The item is unworn, unused and in its **original condition**
- Any sew-in tags and labels are still attached to the item

Online items cannot be exchanged. Please return the item using the returns form, and place a new order for the correct item.

*The returns form is located in the menu bar on the Midford Schools page. Further details regarding returns are also provided on that page.

Midford will offer a refund on most products, except the items listed below:

- Hats
- Rugby Head Gear
- Goggles
- Swimwear
- Knee Pads
- Socks
- Calculators
- Sale Items
- Second Hand Clothing