

If you are unsure of returning  
an item, please write an  
email to [online@midford.com.au](mailto:online@midford.com.au)



## MIDFORD RETURN ITEM

Company Name:

Attn:

**DELIVER TO:**

Midford Head Office

Online Customer Service,  
Retail Division

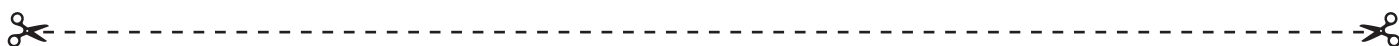
**75 Ashford Avenue  
Milperra, NSW 2214  
Australia**

**SENDER:**

School Name: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Invoice No.: \_\_\_\_\_



This form must be enclosed with a copy of your invoice (one invoice per return form) in order for us to refund you.

## RETURN FORM

Customer Name: \_\_\_\_\_

Date: \_\_\_\_\_

Street Address: \_\_\_\_\_

Phone: \_\_\_\_\_

State / Postcode: \_\_\_\_\_

Email: \_\_\_\_\_

Method of Refund: C/C: \_\_\_\_\_

EFT: \_\_\_\_\_

Quantity	Item Code	Description	Reason Code #	Order/Invoice no. #

**Reason Code#** - Record appropriate number in the Reason Code # column above.

- |                            |                       |                               |
|----------------------------|-----------------------|-------------------------------|
| 1. Wrong quantity received | 3. Wrong Size Ordered | 5. Incorrect item ordered     |
| 2. Wrong colour received   | 4. Product defective  | 6. Incorrect quantity ordered |
| 7. Other _____             |                       |                               |

### Refund Policy Statement

Midford will offer a refund provided that:

- You return the item/s within 30 days of purchase
- A copy of your invoice is enclosed with this form
- The item is unworn, unused and in its original condition
- Any sew-in tags and labels are still attached to the item.

### NO REFUND on the following items:

(due to health regulations)

Headwear, Second Hand Clothing, Rugby Head Gear, Socks,  
Briefs, Goggles, Calculators, Swimwear, Sale Items

## OFFICE USE ONLY

Received Date	Received by	WH Function	CU Function	Refund Date	Refund Amount